

## **UNIVERSITY OF THE PUNJAB**

B.S. 4 Years Program / Sixth Semester - Spring 2022

Paper: Organizational Behavior Course Code: COMM-310

Roll No. ....

Time: 3 Hrs. Marks: 60

## THE ANSWERS MUST BE ATTEMPTED ON THE ANSWER SHEET PROVIDED

Q.1. Answer the following short questions.

(6x5=30)

- 1. Define Minztberg's managerial rules?
- 2. Enlist strength factors and flexibility factors in physical abilities?
- 3. Enlist five big personality traits?
- 4. What are the three key elements of motivation?
- 5. Enlist five core job dimension according to job characteristics model (JCM)?
- 6. Write down three strengths of group decision making?

Answer the following questions.

(3x10=30)

Question 2: What are major job attitudes? Briefly explain Employee Engagement.

**Question 3:** Compare and Contrast the 'Transformational Leadership' and 'Transactional Leadership'.

**Question 4:** Define "Organizational Behavior" and Identify Challenges and opportunities managers face while applying OB concepts.