

Faryal Jalil
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PERSONAL SUMMARY

An ambitious teacher with excellent academic record and high intellectual curiosity. Ability to uplift the intellectual standard of the students through imparting knowledge in a most convenient way. Excellent understanding of management theory and total quality management with experience of teaching at graduate and postgraduate level. Ability to prepare students with professional attitude for a better career. Able to produce the expected results with high degree of commitment to organizational goals.

CAREER HISTORY

Lecturer (Nov 2008 – Present)

At Institute of Quality and Technology Management, University of the Punjab, Lahore - Pakistan
I have taught the following subjects at BSc, MSc and MPhil level.

- Accounting & Finance (BSc)
 - Engineering Economics (BSc)
 - Probability and Statistics (BSc)
 - Quality Costing (MSQPM)
 - Total Quality Management (MSQPM)
 - Quality Tools and Technique I (MSQPM)
 - Quality Tools and Technique II (MSQPM)
 - Engineering Economics (MSIEM)
 - International System and Standards (MSTQM)
 - Research Methodology (MSTQM)
 - Marketing & Finance (MSTQM)
- **Class Coordinator of 3rd and 4th semester of BSc industrial Engineering & Management**

Research Scholar (Nov 2007 – Oct 2008)

At Institute of Quality and Technology Management University of the Punjab, Lahore - Pakistan

Quality Assistant (Nov 2007 – 2013)

At Institute of Quality and Technology Management University of the Punjab, Lahore - Pakistan

Managing Editor – (Nov 2007 – Present)

Journal of Quality and Technology Management

Institute of Quality and Technology Management University of the Punjab, Lahore - Pakistan

Assist Focal Person (Feb 2010 – Present)

Research Journal Committee of University of the Punjab

Client Executive (March 2006 – Nov 2006)

Eden Housing (Pvt) Limited Lahore-Pakistan

POST-GRADUATE RESEARCH WORK:

During MPhil “*Implementation of HR Policies in Telecommunication Sector*” from Institute of Quality and Technology Management, University of The Punjab, under supervision of Mr. Anwar Rashid

During Master of Business Economics “*Marketing Strategy of Nestle Milk Pak*” from Department of Economics, University of the Punjab, under supervision of Dr. Rauf Butt.

PUBLICATION

- **Articles in HEC Recognized Journals**
 - N. A. Akhtar, **F. Jalil**, M. S. Farooq , M. Afzal , M. Usman, (2010), Effect of Leadership and Academic Culture on Implementation of Self-Assessment Manual in Public Universities of Pakistan, *Journal of Quality and Technology Management*, Volume VI, Issue I, pg. 135-152. (X Category)
 - M. Shafiq, K. Abid,& **F. Jalil**, (2014), Perception Of Managers About The Relationship Of ISO 9000 Certification With Business Results, *Journal of Quality and Technology Management*, Volume X, Issue I, Pg 93-104. (X Category)
 - Jalil, F., Shafiq, M., Rehman, W., & Akram, M. W. (2018) Assessing the Mediating Role of manufacturing competitive strategies in the relationship of Quality Management System and Financial Performance. *Journal of Managerial Sciences*, Volume XI Number 03, pg. 416-432. (Y Category)
 - Faryal Jalil, Dr M. Shafiq and Dr. Wasim ul Rehman, (2019), Effect of QMS on innovation and financial performance – A Developing Country Perspective” *Pakistan Business Review*, Vol 21, Issue 3. (X Category-Accepted)

- **Articles in International Journals**
 - Azeem, M., Jalil, F., Ejaz, S., & Kaleem, M. (2018) Factor Analysis of SERVQUAL Model in Technical and Vocational Education and Training Environment of Pakistan. *International Review of Management and Business Research*, Vol.7, Issue 2, pg 523-532. doi: 10.30543/7-2(2018)-20
(Impact factor =
 - Nauman S, Malik SZ and Jalil F (2019) How Workplace Bullying Jeopardizes Employees’ Life Satisfaction: The Roles of Job Anxiety and Insomnia. *Front. Psychol.* 10:2292. doi: 10.3389/fpsyg.2019.02292
(Impact Factor = 2.089, JCR)

- **Articles in process of publication**
 - F.Jalil, M. Shafiq, (), the differences in the financial performance of manufacturing companies in Pakistan before and after ISO 9000 implementation.

RESEARCH PROJECT/DISSERTATIONS SUPERVISED

Internship Report:

- Quality Progress at Institute of Quality and technology Management”

Research Project of BSIEM:

- Lean Supply Chain Management
- Supply Chain design capacity, flexibility, whole sale price strategies.

Research thesis of MSQPM

- Supervised “Impact of TQM on innovation activities in telecom sector (Mobilink Telecom)” (session 2010-2012) student name M. Mubeen Khawar
- Supervised “Role of 5S in improving organizational performance (Session 2017-2019)

Research Thesis of MSIEM:

- Supervised “SUSTAINABLE URBAN DEVELOPMENT” (session 2015-2017) Student Name: Fiza

Dissertations of MSTQM students:

- Co-supervised “A project report on role of Auditee to make quality audits process successful” (Session 2007-2009)
- Supervised “Human resource management system in public sector of Pakistan” (Session 2007-2009). Student Name: M. Jaleel
- Co-supervised “Evaluation of human resource management practices and their impact on employee’s satisfaction in two leading chemical industries of Lahore.” (Session 2008-2010)
- Co-Supervised “Satisfaction level of employee’s in public sector higher education institutions in Pakistan” (Session 2008-2010)
- Supervised “Impact of workplace stress on employees job performance” (Session 2013-2015) Student Name: M. Omer
- Supervised “Impact of occupational health and safety practices (OHSAS 18001) on employee’s job performance”. (Session 2014-2016) Student Name: Amna
- Supervised “Wastewater characteristics and Environmental impacts among EMS certified and non EMS certified dairy industries: A comparative study of district Lahore”. (Session 2014-2016) Student Name: Mussab
- Supervised “Analyze the impact of TQM practices on perceived organizational performance through the mediation of employee engagement: An empirical study on SME’s in textile sector of Pakistan” (Session 2015-2017) Student Name: Faiza
- Supervised “ Impact of quality management practices on Innovation” (Session 2015-2017) Student Name: Rabia javed
- Supervised “ Analysis of Service Quality in TEVTA Punjab District” (Session 2009-2011) Student Name: M. Azeem
- Supervised “ ISO 9001 and Organizational performance” (Session 2016-2018) Student Name: Zunaira Naseer
- Supervised “ the impact of storage temperature on Quality and shelf life of Sweet (Burfi)” (Session 2017-2019) Mr. Mubeen Arshad
- Supervising “ The role of Supply Chain quality management in organizational performance” (Session 2017-2019)

ACADEMIC QUALIFICATION

University of the Punjab Lahore - Pakistan
PhD Total Quality Management

Oct 2012- cont.
CGPA of Course
Work 3.80/4.00

University of the Punjab Lahore - Pakistan
MS Total Quality Management

2006-08
CGPA – 3.73/4.00

University of the Punjab Lahore - Pakistan
Master of Business Economics

CGPA – 3.90/4.00
(1st Position/Gold Medalist)

Govt. Kinnaird College for Women, Lahore-Pakistan
BSC (Stat-Math-Economics)

72.75 %

Govt. Kinnaird College for Women, Lahore-Pakistan
FA (Stats-Math-Economics)

77.73 %

Beacon House Public School, Liberty, Lahore-Pakistan
Matriculation (Science Group)

83.88%

HONORS & AWARDS

- Awarded merit certificate of First position holder in MBEcon
- Consistent top position holder in all semesters of MBEcon
- Awarded scholarship for academic excellence in Intermediate
- Awarded Talent Award for academic excellence in Matriculation

WORKSHOPS & CONFERENCES ATTENDED:

1. 2nd International Conference on “**Assessing Quality in Higher Education**” on 1st -3rd Dec 2008 by IQTM & HEC QEC.
2. “**New Faculty Orientation program 2010**” on 5th -8th Sep 2010, by Human Resources Development Centre [HRDC] and Institute of Administrative Sciences [IAS], PU.
3. Workshop on “**Research Management**” on 12-Nov-2010, by IQTM & HEC QEC.
4. 3rd International Conference on “**Assessing Quality in Higher Education**” on 6th -8th -Dec-2010, by IQTM & HEC QEC. University of the Punjab.
5. Workshop on “**Literature Review & Managing References Using EndNote Software**” on 31-Mar-2011 to 1-Apr-2011, by Institute of Business & Administration (IBA). **University of the Punjab.**
6. Workshop on “**The Art of Writing Fund Winning Postgraduate Research Proposal**” held on 18 – 19 Sep 2013, by Research Center for Training Development”.
7. Training course on “**TRIZ, Theory of Inventive Problem Solving**” held on 16th Feb to 18th Feb, 2016, at Skill Development Centre, University of the Punjab.
8. Workshop on “**Qualitative Research using NVivo**” held on 16th April 2016, by Office of Research Innovation and Commercialization (ORIC) University of the Punjab.

9. Workshop on “**Econometric methodology using STATA, Software**”. Held on 31st July and 1st August 2016, By UMT Lahore
10. Presented a Research paper entitled “**Assessing the Mediating Role of manufacturing competitive strategies in the relationship of Quality Management System and Financial Performance**” in 3rd Asia International Conference **2017** (AIC2017) organized by Universiti Teknologi Malaysia. Held on 9th & 10th Dec 2017.