

## AHMAD USMAN, PhD.

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### OBJECTIVE

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My objective is to work as a member of a well-reputed and dynamic university where I can broaden my horizon and vision by complementing my theoretical knowledge with practical relevance which has the potential to unearth individual and organizational excellence.

### PROFESSIONAL EXPERIENCE

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**ASSISTANT PROFESSOR** **23<sup>rd</sup> OCT, 2019 TO DATE**

□ Institute of Administrative Sciences, University of the Punjab, Lahore.

**TEACHING ASSISTANT** **SEP 2017-MAR 2018**

□ Department of Business and Management, Faculty of Economics and Business, Universiti Malaysia Sarawak (UNIMAS), Malaysia.

**LECTURER** **23<sup>rd</sup> JAN 2009-30<sup>th</sup> SEP 2013**

□ Hailey College of Commerce, University of the Punjab, Lahore, Pakistan.

### ACADEMIC BACKGROUND

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**Ph.D. (Management)** **2013- 2018**

□ Universiti Malaysia Sarawak, Malaysia.

**M.S (TQM)** **2009-2011**

□ IQTM, University of the Punjab, Lahore, Pakistan.

**Master of Business Administration (Marketing)** **2006-2008**

□ Department of Business Administration, University of the Punjab, Gujranwala Campus, Gujranwala, Pakistan.

### CITATIONS & INDEXES (Google Scholar)

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**Citations:** 1423

**h-index:** 15

**i10-index:** 16

### RESEARCH & PUBLICATIONS

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1. Ahmed, I., **Usman, A.**, Nazir, M. S., & Shaukat, M. Z. (2018). Safety practices in informal industrial segment of Pakistan. *Safety Science*, 110, 83-91. (**Impact Factor: 2.835**)
2. Ahmed, I., Shaukat, M. Z., **Usman, A.**, Nawaz, M. M., & Nazir, M. S. (2018). Occupational health and safety issues at informal economic segment of Pakistan: a survey of construction sites. *International Journal of Occupational Safety and Ergonomics (JOSE)*, 24 (2), 240-250. (**Impact Factor: 0.66**)

3. Ahmed, I., Nawaz, M. M., Danish, R. Q., **Usman, A.**, & Shaukat, M. Z. (2017). Objectives of Islamic banks: a missive from mission statements and stakeholders' perceptions. *Journal of Islamic Accounting and Business Research*, 8(3), 284-303. **(Emerald publication group journal)**.
4. Chaudhry, N. I., Akbar, Z., Rehman, K., Ahmad, H. M., & **Usman, A.** (2011). Consumer ethnocentrism tendency in services sector: an evidence from Pakistan a developing economy. *European Journal of Social Sciences*, 20(1), 123-134.
5. Ahmed, N., Ahmed, Z., & **Usman, A.** (2011). Determinants of performance: A case of life insurance sector of Pakistan. *International Research Journal of Finance and Economics*, 61(1), 123-128.
6. Ahmed, I., Shaukat, M. Z., Nawaz, M. M., Ahmed, N., & **Usman, A.** (2011). Determinants of satisfaction and repurchase intentions of users of short messaging services (SMS): A Study of Telecom Sector of Pakistan. *International Journal of Management*, 28(3), 763-772.
7. Ahmed, I., Nawaz, M. M., **Usman, A.**, Shaukat, M. Z., & Ahmed, N. (2010). A mediation of customer satisfaction relationship between service quality and repurchase intentions for telecom sector in Pakistan: A case study of study of university students. *African Journal of Business Management*, 4(16), 3457-3462.
8. Ahmed, I., Nawaz, M. M., Shaukat, M. Z., & **Usman, A.** (2010). Personality Does Affect Conflict Handling Style: Study of Future Managers. *International Journal of Trade, Economics and Finance*, 1(3), 268-270.
9. Shaukat, M. Z., **Usman, A.**, Ahmed, I., & Nawaz, M. M. (2010). Deciphering the DNA of a Do-Good Company: Expedition 206; Coca-Cola Finds a New Way to Become Socially Responsible. *The Journal of Commerce*, 2(1), 66-72.
10. Ahmed, I., Nawaz, M. M., Ahmad, Z., Ahmad, Z., Shaukat, M. Z., **Usman, A.**, & Ahmed, N. (2010). Does service quality affect students' performance? Evidence from institutes of higher learning. *African Journal of Business and Management*, 4(12), 2527-2533.
11. Nawaz, M. M., Ahmed, I., Ahmad, Z., Shaukat, Z., & **Usman, A.** (2010). Style of faculty members as predictor of satisfaction and extra effort: Evidence from institutes of higher learning. *European Journal of Social Sciences*, 15(2), 44-50.
12. Ahmed, I., Nawaz, M. M., Ahmad, Z., Shaukat, M. Z., **Usman, A.**, Rehman, W. U., & Ahmed, N. (2010). Determinants of students' entrepreneurial career intentions: Evidence from Business Graduates. *European Journal of Social Sciences*, 15(2), 14-22.
13. Ahmad, Z., Ahmed, I., Nawaz, M. M., **Usman, A.**, Shaukat, M. Z., & Ahmad, N. (2010). Impact of service quality of short messaging service on customers retention, An empirical study of cellular companies of Pakistan. *International Journal of Business and Management*, 5(6), 154-160.
14. Ahmed, I., Nawaz, M. M., Iqbal, N., Ali, I., Shaukat, Z., & **Usman, A.** (2010). Effects of Motivational factors on Job satisfaction, A case study of University of the Punjab. *International Journal of Business and Management*, 5(3), 70-80.

## INTERNATIONAL CONFERENCES

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1. Ishfaq Ahmed, Muhammad Musarrat Nawaz, **Ahmad Usman**, Muhammad Zeeshan Shaukat (2011). 2<sup>nd</sup> Regional Conference on Educational Leadership and Management (RCELAM), 4-7 July 2011, Institute Aminuddin Baki, Ministry of Education Malaysia, Jitra, Kedah, Malaysia.
2. Ishfaq Ahmed, Muhammad Musarrat Nawaz, **Ahmad Usman**, Muhammad Zeeshan Shaukat (2011). Do external factors influence student's entrepreneurial inclination? An evidence based approach. *Presented in International Management Conference (IMaC)*, 16-17 April 2011, Faculty of Business Management and Accountancy, Sultan Zainal Abidin University, Terengganu, Malaysia.
3. Ishfaq Ahmed, Muhammad Musarrat Nawaz, Zulfqar Ahmad, Muhammad Zeeshan Shaukat, & **Ahmad Usman** (2010). What matters the most for SMS users' satisfaction and retention, an evidence from telecom sector of Pakistan. *Presented in international conference on Industrial Engineering and Business Management (ICIEBM, 2010)*, 12-13 October 2010, Department of Industrial Engineering, UIN Susan Kalijaga, Yogyakarta, Indonesia.

## CONFERENCE PROCEEDINGS

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1. (2010). What matters the most for SMS users' satisfaction and retention, an evidence from telecom sector of Pakistan. *Published in proceedings of international conference on Industrial Engineering and Business Management (ICIEBM, 2010)*, 12 -13 October 2010, Department of Industrial Engineering, UIN Susan Kalijaga, Yogyakarta, Indonesia, 133 - 138 (ISBN-978-602-97809-0-1).
2. (2010). Role of faculty members in nurturing future leaders, an empirical study of institutes of higher learning. *Published in proceedings of International Conference on Education and New Learning Technologies (EduLEARN10)*, July 05-07, *International Association of Technology, Education and Development (IATED)*, Barcelona, Spain, 2311-2319 (ISBN-978-84-613-9386-2).

## TRAININGS & WORKSHOPS

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- (2016). Data Analysis using PLS-SEM (Smart PLS 3.0), Borneo Business Research Colloquium, Conducted by Professor Dr. T. Ramayah, Organized by Faculty of Economics and Business, Universiti Malaysia Sarawak, Malaysia, 7<sup>th</sup>-8<sup>th</sup> December, 2016.
- (2017). Critical Literature Review, Postgraduate Lunch-hour Talk Series, Conducted by Dr. Hamrila binti Abdul Latif, Organized by Faculty of Economics and Business, Universiti Malaysia Sarawak, Malaysia, 6<sup>th</sup> October, 2017.

## AREAS OF INTEREST

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- Organizational Behavior
- Principles of Management
- Human Resource Management
- Strategic Management
- Entrepreneurship
- Total Quality Management

## **INTERESTS & HOBBIES**

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- Book Reading, Multivariate Research Methods, Travelling, Table Tennis, Updates about Latest Gadgets and Technology.

## **REFERENCES**

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- Dr. Ishfaq Ahmed**  
Assistant Professor  
Hailey College of Commerce,  
University of the Punjab,  
Lahore, Pakistan.  
Tel: 03334710476
  
- Dr. Sajid Nazir**  
Assistant Professor  
Department of Management Sciences,  
COMSATS University Islamabad, Lahore  
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