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## Research Articles

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**Book** Arshad, A., & Ameen, K. (2011). *User's perceptions and expectations of quality library services: a survey of University of the Punjab's Libraries.* VDM.

**Book Review** Arshad, A. (2012). [Review of the book *Impact of Web 2.0 Technologies on US Academic Libraries: A Study of ARL Libraries* by Dr.Khalid Mahmood], *International Journal of Information Management Sciences*, 81-83.