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**THE ANSWERS MUST BE ATTEMPTED ON THE ANSWER SHEET PROVIDED**

**Q.1. Answer the following short questions: (6x5=30)**

1. Explain the components of ERP and CRM
2. Explain Information systems security and control
3. Enumerate on information systems and social issues.
4. List the activities involved in strategic marketing information system.
5. What do you mean by WLAN, WiMAX, WLLs, and WAP?
6. What are Decision support techniques?

**Q.2. Answer the following questions. (3x10=30)**

1. Define Re-organisation and explain the importance of reorganization in global management information system.
2. Security is not simply a technology issue, it is a business issue. Discuss.
3. Discuss the Operational production information system in detail.