UNIVERSITY OF THE PUNJAB

B.S. 4 Years Program / Eighth Semester - Spring 2023

Paper: E-Commerce Course Code: COMM-409

Roll No.
Time: 3 Hrs. Marks: 60

THE ANSWERS MUST BE ATTEMPTED ON THE ANSWER SHEET PROVIDED

Q.1. Answer the following short questions.

(6x5=30)

- 1. Why is targeting a market niche generally smarter for a community provider than targeting a large market segment?
- 2. What is cloud computing, and how has it impacted the Internet?
- 3. What is PHP and how is it used in web development?
- 4. What are some of the advantages of direct e-mail marketing?
- 5. What are the three basic building blocks of the Internet?
- 6. What are Amazon's primary customer value propositions?
- Q.2. Answer the following questions.

(2x15=30)

- 1. What are the eight key components of an effective business model?
- What are the main factors to consider when developing an e-commerce website? Identify and discuss the five steps in developing an e-commerce security plan.