



THE ANSWERS MUST BE ATTEMPTED ON THE ANSWER SHEET PROVIDED

Write short answers to the following questions. (6x5=30)

- Q 1.** Define organizational culture. Briefly explain the different types of organizational culture
- Q 2.** What are the main sources of diversity in an organisation.
- Q 3.** Define and explain two factors theory of motivation
- Q 4.** Compare the on-site and online training programs. Explain the advantages and disadvantages of both.
- Q 5.** What is the difference between employee participation and employee involvement.
- Q 6.** Define and explain goal setting theory.

Write detailed answers to the following questions. (3x10=30)

- Q 7.** What are the major conflict management styles. Explain each by giving relevant day-to-day example
- Q8.** Is motivation a reliable tool for producing a desired behaviour? Explain your answer in relation with Maslow's theory of motivation
- Q9.** What are the characteristics of a great leader. How a leader is different from a manager