



UNIVERSITY OF THE PUNJAB

B.S. 4 Years Program : Third Semester – Fall 2021

Roll No.

Paper: Organizational Behavior and HRD

Course Code: SOC-203

Time: 3 Hrs. Marks: 60

Q.1. Answer the following short questions: (6x5=30)

- 1 Advantages and disadvantages of performance appraisal
- 2 Structural problems in organizations
- 3 Define motivation? Discuss significance of motivation among employees in an organization
- 4 System approach to organization
- 5 Elaborate ` qualities of an effective leader.
- 6 Functions of Human Resource Management.

Q.2. Answer the following questions. (3x10=30)

- 1 Corona pandemic has posed a major challenge to organization, such as your college/university, to change the behavior of the all stakeholders according to new social reality. Discuss.
- 2 Critically analyze the salient features of Classical theories of formal organization
- 3 Consider a situation where you are the boss of an employee who remains on leave most of the time. What could be wrong with your employee? How can you reduce their absenteeism?