

## PUBLICATIONS

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1. Ilyas, M., Brierley, C.M., Guillas, S. (2017). Uncertainty in regional temperatures inferred from sparse global observations: application to a probabilistic classification of El Niño, *Geophysical Research Letters*, 44(17), 9068-9074. <https://agupubs.onlinelibrary.wiley.com/doi/full/10.1002/2017GL074596> (IF: 4.339)
2. Arif, S., & Ilyas, M. (2017). Using structural equation modeling to construct student satisfaction models for private universities of Pakistan, *Journal of Quality and Technology Management*, 14(2), 39-37. [http://pu.edu.pk/images/journal/iqtm/PDF-FILES/03-xiv\\_2\\_dec2017.pdf](http://pu.edu.pk/images/journal/iqtm/PDF-FILES/03-xiv_2_dec2017.pdf)
3. Arif, S., & Ilyas, M., Hameed, A. (2013). Student satisfaction and impact of leadership in private universities, *The TQM Journal*, 25(4), 399-416. <http://www.emeraldinsight.com/journals.htm?articleid=17090183&ini=aob>
4. Arif, S. Ilyas, M. (2013). Quality of work-life model for teachers of private universities in Pakistan, *Quality Assurance in Education*, 21(3), 282 - 298. <http://www.emeraldinsight.com/journals.htm?articleid=17086147>
5. Arif, S. Ilyas, M. (2012). Creating a quality teaching learning environment, *The International Journal of Learning*, 18(6), 51-70. <http://ijl.cgpublisher.com/product/pub.30/prod.3247>
6. Arif, S. Ilyas, M. (2011). Leadership, empowerment and customer satisfaction in teaching institutions: Case study of a Pakistani university, *The TQM Journal*, 23(4), 388-402. <http://www.emeraldinsight.com/journals.htm?issn=1754-2731&volume=23&issue=4&articleid=1937256&show=abstract>
7. Arif, S. Ilyas, M. (2011). Quality management of technology related services for student satisfaction at private universities of Pakistan. *The International Journal of Business and Management Research*, IJBMR, 4(1), 55-76. [http://www.ijbmr.org/all\\_issues](http://www.ijbmr.org/all_issues)